



Procedures for Hiring and Changing Coaches FAQ for Parents

Question 1: How to Hire A Private Coach?

Answer 1: Contact the coach directly. You can get a list of coaches at our website at:
<https://www.uppercanadaskating.com/pages/About-Us/Coaches/>

Question 2: Where can I find coaches' qualifications?

Answer 2: It is located on the website under the coach's name. You can also obtain a copy of coaches' qualifications from the office

Question 3: Are coaches available on all skating days?

Answer 3: No, not all coaches skate every day. You can check with the office for a listing of coaches' availabilities. Ensure the private coach is available on the session(s) your child will be skating on

Question 4: How much do private lessons cost?

Answer 4: You can expect private lessons to cost approximately \$9-15 for 15 minutes

Question 5: How are rates determined?

Answer 5: Rates are determined by individual coaches and funds are also paid directly to coaches. Upper Canada Skating Club is not involved in the transaction

Question 6: Do the coaches offer only private lessons?

Answer 6: Some coaches may deliver semi-private lessons with up to 3 skaters and prices may vary. Please check with the coaches directly.

Question 7: What is the process if we are looking to change coaches?

Answer 7:

- 1) Have a conversation with your current coach and advise you are looking to switch to another coach.
- 2) Ensure your future coach is able to coach your child
- 3) Ensure there is no outstanding balance with your current coach prior to starting with new coach