



## Private Lessons FAQ Information, Hiring and Changing Coaches

### **Question 1: How to Hire A Private Coach?**

**Answer 1:** Contact the coach directly for availability and rate. You can get a list of coaches at our website at: <https://www.uppercanadaskating.com/pages/About-Us/Coaches/>

### **Question 2: Where can I find coaches' qualifications?**

**Answer 2:** It is located on the website under the coach's name. You can also obtain a copy of coaches' qualifications from the office.

### **Question 3: Are coaches available on all skating days?**

**Answer 3:** No, not all coaches work every day. You can check with the office for a listing of coaches' availabilities. Ensure the private coach is available on the session(s) your child will be skating on. The best way is to contact the coach directly.

### **Question 4: Are private lessons mandatory?**

**Answer 4:** No, private lessons are only mandatory for all adult STARSkaters and skaters in STAR 3 and above sessions.

### **Question 5: How much do private CanSkate (ages 6-12) lessons cost?**

**Answer 5:** You can expect private lessons to cost approximately \$10-20 per 15 minutes (private coaching fee to be paid to the private coach) **plus the private session ice fee that is to be paid to the club.** Each session/lesson is 15 minutes. Private CanSkate sessions are held in a separate session and not during the CanSkate sessions.

### **Question 6: Who are eligible for private CanSkate lessons?**

**Answer 6:** Skaters who are in the CanSkate 1-6 program (ages 6-12) may hire a coach for private lessons in addition to the group lessons. Skaters who are in the Teen/Adult Learn to Skate programs (ages 13+) may also hire a private coach in addition to the group lessons. Private lessons for the Teen/Adult skaters take place during the last 30 min of the session.

### **Question 7: How much do private STARSkate lessons cost?**

**Answer 7:** You can expect private lessons to cost approximately \$10-20 per 15 minutes.

### **Question 8: How are rates determined?**

**Answer 8:** Rates are determined by individual coaches. Coaches set their own rate. Private coaching fees are paid directly to coaches. The Club is not involved in the transaction.

**Question 9: Do the coaches offer only private lessons?**

**Answer 9:** Some coaches may deliver semi-private lessons with up to 3 skaters and prices may vary. Please check with the coaches directly.

**Question 10: What is the process if we are looking to change coaches?**

**Answer 10:**

- 1) Have a conversation with your current coach and advise you are looking to switch to another coach.
- 2) Ensure your future coach is able to coach your child.
- 3) Ensure that there is no outstanding balance with your current coach prior to starting with the new coach.